

McKesson Specialty Health Privacy Notice
Effective Date: October 2019

At McKesson Specialty Health (“McKesson” or “we”), we value the trust that customers, patients, and business partners place in us to appropriately use and protect personal information. This Privacy Notice describes how McKesson collects, uses, shares and protects personal information collected online through your computer or other online device. We want you to be clear how we're using personal information and the ways in which we protect this information. By responding to our electronic communications or filling out a form, you accept the privacy practices contained in this Privacy Notice. We encourage you to read this Privacy Notice in full to understand our privacy practices before submitting any personal information.

Scope

This McKesson Specialty Health Privacy Notice only applies to emails sent from “mshinfo.mckesson.com” as well as landing pages, forms and content hosted on enews.mckessonsspecialtyhealth.com. McKesson affiliates and subsidiaries may have separate websites, sub-domains, and services which are not subject to this Privacy Notice. Additionally, McKesson business partners, ad networks and other third parties have their own websites and services with separate privacy practices. We encourage you to read their privacy notices and understand their privacy practices.

Personal Information We Collect

When you interact with our electronic communications, we may collect personal information about you. Personal information is any information accessed, collected, or used by McKesson that identifies an individual, or can reasonably be used to identify an individual, whether directly or indirectly. The personal information we may collect includes, but is not limited to:

- Contact information that is submitted through an online form including but not limited to your name, address, email, telephone number, and organization name.
- Unique identifiers and preference information such as your internet protocol (IP) address, browser type, operating system, navigation and click stream behavior and whether the email was accessed on a computer or mobile device.

Tracking Technologies We Use

We use various technologies to collect personal information and analyze your interactions with our email communications. These technologies include the following:

- Cookies and other tracking technologies
 - We and our subsidiaries, business partners, marketing partners, affiliates, or other service providers use technologies such as: cookies, beacons, tags and scripts. These technologies are used in analyzing trends, remembering users' settings and to gather demographic information about our user base as a whole. We may receive reports based on the use of these technologies by these companies on an individual as well as aggregated basis. You can control the use of cookies by adjusting your browser preferences at any time. If you reject cookies, you may still use our site, but your ability to use some features or areas of our site may be limited.

How We Respond to “Do Not Track” Signals

Some web browsers have a 'Do Not Track' feature. This feature allows you to tell websites you visit that you do not want to have your online activity tracked over time and across websites. These features are not yet uniform across browsers and not broadly supported. The landing pages, forms and content hosted on enews.mckessonspecialtyhealth.com are not currently set up to respond to those signals.

How We Use the Personal Information Collected

We may use the personal information we collect for purposes such as:

- Communicating and sending important notices to you
- Providing you with personalized content based on your preferences
- Responding to your inquiries, requests and applications
- Marketing products and services to you
- Further improving our products and services
- Conducting surveys and research
 - If you participate in surveys, we will request certain personal information from you. Participation in these surveys or contests is completely voluntary and you have a choice whether or not to disclose this information. We may use a third party service provider to conduct these surveys or contests. We will not share the personal information you provide through a contest or survey with other third parties unless we give you prior notice and choice.

How We Share Personal Information Collected

- McKesson Specialty does not sell personal information about you to third parties.

- Some of our pages may utilize framing techniques to serve content to/from our partners while preserving the look and feel of our website. Please be aware that you are providing personal information to these third parties and not directly to McKesson. When framing techniques are utilized, your personal information is subject to the privacy practices of the third party.

McKesson may also need to share information with companies, organizations or individuals outside of McKesson if we have a good faith belief that access, use, preservation, or disclosure of that information is reasonably necessary to:

- Meet applicable laws, regulations, legal processes or enforceable governmental requests
- Enforce applicable Terms of Service, including investigation of potential violations
- Detect, prevent, or otherwise address fraud, security or technical issues
- Protect against harm to the rights, property or safety of our users, McKesson, or the public as required or permitted by law
- Engage in a merger, acquisition, reorganization, or sale of all or a portion of McKesson assets.

Your Choice

Where appropriate or legally required, we will describe how your information that we collect will be used and will provide choices about whether or not to allow us to engage in that use. To exercise your choice and/or request we delete your personal information at any time, contact your account representative, or email us at MSHMarketingPrivacy@mckesson.com.

If you wish to subscribe to our newsletters, we will use your name and email address to send the newsletter to you. You may choose to stop receiving our newsletter or marketing emails by following the unsubscribe instructions included in these emails or by contacting your account representative.

Access to Personal Information

You can update information about you by contacting your account representative or emailing MSHMarketingPrivacy@mckesson.com.

We will retain your personal information for as long as your account is active, as reasonably useful for commercial purposes, or as necessary to comply with our legal obligations, resolve disputes and enforce our agreements.

Children's Privacy

This service is not intended for any user under the age of 13, and we do not knowingly collect personal information from children under the age of 13. We request that children under the age of 13 not submit any personal information to us.

How We Protect Your Information

McKesson has established appropriate physical, electronic and administrative safeguards to protect the information we collect from or about our users. We restrict access to personal information to McKesson employees, contractors and agents who need to know that information in order to process it for us, and who are subject to confidentiality obligations.

We will make reasonable efforts to protect personal information stored on our servers from unauthorized access using commercially available computer security products (for example, firewalls), as well as carefully developed security procedures and practices. Notwithstanding our security safeguards, it is impossible to guarantee 100% security in all circumstances. If you have any questions about security or have reason to believe that your interaction with us is no longer secure (for example, you feel that the security of any account you might have with us has been compromised), you must immediately notify us of the problem by contacting McKesson at SecurityIncidents@mckesson.com.

Changes to this Privacy Notice

We may periodically update this Privacy Notice to describe new features, products or services we offer and how it may affect our use of personal information about you and your controls. Since we may change this Privacy Notice, we recommend that you check the current version available from time to time. If we make changes to this notice, we will update the "Effective Date" at the beginning of this notice.

Contact Information

If you have questions or concerns about this Privacy Notice, our information handling practices, or any other aspect of privacy and security of your personal information, please contact us at: Privacy@McKesson.com.

You may also write to us at:

McKesson Corporation
ATTN: Privacy Officer (Privacy Notice, McKesson Specialty Health)
2 National Data Plaza NE, 3rd Floor
Atlanta, GA 30329

[Notice for Nevada Residents — Do Not Sell My Data](#)